

Warranty Updates For 2023

Date: January 4, 2021
DN: 23.01

Effective Date January 1, 2023

After an extensive review of the current warranty as well as the competitive landscape, Loewen has issued updated warranties for 2023.

The new warranty documents as well as previous versions are available at <https://www.loewen.com/product-features/performance-and-durability/>

The new warranty documents supersede all previous versions and will be available on the Loewen website January 4, 2023.

Highlights of Standard and Custom Shop Warranties

- Changes to **Exclusions**:
 - Factory applied primer exclusion has been clarified and made uniform across all documents.
 - Added: Modification or repair to the product by anyone other than the manufacturer or Loewen Certified Service Partner.
 - Added/Clarified: Damage resulting from exposure to extreme weather, excessive dryness, or excessive humidity including but not limited to products installed in or near pools, saunas, hot tubs, or other high-humidity environments.

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